

Jackson


ELECTRIC COOPERATIVE



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For more information contact:
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Your Touchstone Energy® Partner 



Water Heater Program

What Is The Water Heater Program?

Jackson Electric Cooperative will provide, at a nominal cost, a high efficiency water heater under the following circumstances: (call Jackson Electric Cooperative for current pricing)

- New construction
- Existing electric water heater leaks
- Replacement of a gas or oil water heater (need not leak)
- Upgrading to a larger water heater for off-peak operation
- First time water heater

Pick up and installation of the water heater is the responsibility of the member.

As part of this program, Jackson Electric Cooperative requires the installation of a Load Control Receiver. This receiver allows our power supplier, Dairyland Power Cooperative, to control your water heater during peak periods. You will receive a \$3 water heater credit applied to your monthly electric bill after the receiver is installed.

Once your water heater is installed, contact Jackson Electric Cooperative and we'll install your Load Control Receiver at no cost to you.

Water Heater Sizes

SIZE	DIAMETER	HEIGHT	TANK	WARRANTY
50 gal.	19"	57"	Metal	6 years
50 gal.	22-1/4"	57"	Metal	6 years
80 gal.	24-1/2"	59"	Metal	6 years
85 gal.	28-1/4"	70-1/4"	Fiberglass	Lifetime
105 gal.	30-1/4"	70-3/4"	Fiberglass	Lifetime

(Lifetime warranties are to the original owners)

What Is The Load Control Receiver?

The Load Control Receiver is a radio receiver that is connected to your water heater wiring. During peak control periods, a radio signal from our power supplier (Dairyland Power Cooperative) switches the water heater off. Load Control Receivers are normally installed outside near the meter socket and wired into the breaker box.

When Are Peak Periods?

Water heaters are **not** controlled every day unless you participate in our dual fuel program. Water heater controlling may occur on any day at any time if our power supplier, Dairyland Power Cooperative, or neighboring utilities are experiencing power shortages due to power plant failures or other reasons. Generally, the coldest and hottest days of the year in the evenings and some mornings are load control or peak periods in which your water heater may be controlled. Water heater control periods are normally limited to six (6) hours.

What If My Water Heater Needs Repair?

If your water heater stops working, contact Jackson Electric Cooperative. All repairs made to water heaters during the hours of 8:00 a.m.—2:30 p.m. on regular working days are free of charge. After hours repairs are charged a \$125 service fee. All electric water heaters with a Load Control Receiver qualify for free repairs.

Water heaters that are picked up after office hours will be charged an additional \$100 including warranted water heaters.